



## Event, Tour & Tournament Booking Conditions

Pacific Golf Management Ltd has been organising golf tours, professional and amateur golf tournaments in New Zealand and internationally since 1990.

### **Registration / Entry Forms**

It is a requirement that all participants in Pacific Golf Management tours, tournaments and events complete a registration or entry form or confirm their participation in writing or by email.

By completing the event registration form or confirming your participation in writing or by email you agree you have read, understand and agree to the booking conditions of the event as set out below.

### **Cancellations**

Pacific Golf Management will have various contracts with hotels, golf courses, transfer operators and other service providers that require deposits and or non refundable pre- payments well in advance of the tour or event taking place.

**If you cancel your booking the following cancellation policies will apply.**

### **Overseas Tour or Tournament**

**Outside 90 days from the day of departure** – loss of initial deposit, which upon agreement may be transferred to another Pacific Golf Management tour or event if refunds can be obtained from travel or service suppliers.

**Inside 90 days** - Loss of initial deposit, which upon agreement may be transferred to another Pacific Golf Management tour or event, other refunds will be determined on the amounts recoverable from prepaid suppliers, hotels, golf courses, transport operators.

**Inside 60 Days** - Loss of initial deposit, other refunds will be determined on the amounts recoverable from prepaid suppliers, hotels, golf courses, transport operators.

#### **Inside 30 Days**

No refunds will be available for cancellation.

**NB** Should a tour or tournament be cancelled due not reaching the minimum required number of participants a full refund will be made.

### **Domestic Tours & Tournaments**

**Inside 60 Days** Loss of initial deposit, which upon agreement may be transferred to another Pacific Golf Management tour or event.

**Inside 30 Days** Loss of initial deposit, which upon agreement may be transferred to another Pacific Golf Management tour or event other refunds will be determined on the amounts recoverable from prepaid suppliers, hotels, golf courses, transport operators.

#### **Inside 7 days**

No refunds will be available for cancellation.

**NB** Should a tour or tournament be cancelled due to not reaching the minimum required number of participants a full refund will be made.

### **Tour/ Tournament Cancellations (unforeseen circumstances)**

In the unlikely event Pacific Golf Management have to postpone or cancel a tour or tournament due to extreme unforeseen circumstances out of our control

1/ offer a postponement date within a 12-month period or longer if agreed by all parties

2/ offer an alternative tour or event if funds can be retrieved from suppliers and service providers

3/ Offer a refund if funds paid can be retrieved from suppliers and service providers less a service fee of 10%

### **Travel Insurance**

It is important that you have adequate travel insurance when traveling to any overseas destination. We strongly recommend you take out a comprehensive travel insurance policy at the time of booking your tour to cover yourself against any unforeseen circumstances that may occur prior to or during travel, such as sickness, cancellation for other reasons, please check the policy regarding cover during a pandemic.

### **Changes to Tour Itinerary, Variations & Costs**

All hotels, golf course bookings and ground transfers shown in the tour itinerary were confirmed at time of printing. Should for any reason beyond our control changes to accommodation or golf courses be necessary they will be replaced with a similar product. Should prices change for reason beyond our control except for currency fluctuation you will be notified immediately?

### **Golf Round cancellation due to bad weather**

In the unlikely situation a tournament or tour round be cancelled due to bad weather or golf course problem out of our control, we will try and reschedule the round during the event or tour or negotiate with the golf course for a round voucher to be used at a different time.

Please note there are normally no refunds available for unused portions or items during a tournament or tour.

### **Passports / Visa**

Please ensure that your passport is current and has the required validity for the country you are visiting. Some countries require a tourist visa to enter, please check if you require a Visa to entry the country you are traveling to. In many cases visa's if required can be obtained online before departure or on arrival. It is your responsibility to ensure your passport is valid for entry to the country you are visiting and if required any visas are obtained.

### **Your obligations**

All participants and partners of this tour or tournament are responsible for their own actions which include.

- 1/ Payment of any damage caused to any hotel property, hotel room, golf course including golf carts.
- 2/ Comply with any government health or other regulations in place and licensing laws in NZ or overseas destination

### **Disclaimer / Travel Risk**

Pacific Golf Management Ltd confirms that all details of this tour or tournament were correct at the time of printing and will take no responsibility for any changes made beyond our control.

Pacific Golf Management Ltd and its employees accept no responsibility for any death, injuries or accidents that may occur to any person while participating on a tour, tournament or event or act or omission whatsoever by hotels, golf courses or any 3<sup>rd</sup> parties providing services in conjunction with any of its tours, tournaments or events.